

## Accessibility Statement for GOOD HAIR BOUTIQUE LLC

At GOOD HAIR BOUTIQUE LLC, we are committed to providing a welcoming and inclusive shopping experience for all of our customers. We strive to ensure that everyone, regardless of their abilities or disabilities, can access and enjoy our store. To achieve this goal, we have implemented the following accessibility features:

## Physical Accessibility:

\* Please note that at this time we are online only. However, we commit to the following when we can open a physical location.

Wheelchair Access: Our store is wheelchair accessible, with ramps and wide entrances to accommodate mobility devices.

Accessible Parking: We have designated accessible parking spaces close to entrance to facilitate easy access. Store Layout: We maintain clear and unobstructed aisles to allow for easy navigation, especially for customers with mobility aids.

Assistance Animals: Service animals are welcome in our store.

Point of Sale: Our point-of-sale systems are designed to be accessible, and our staff is trained to assist customers with disabilities during the checkout process.

Communication: We offer alternative forms of communication, such as written notes or email, for customers who may have difficulty with verbal communication.

Feedback: We welcome feedback from our customers regarding their accessibility needs and suggestions for improvement.

Website Accessibility: We are continually working to make our website accessible to all users. Please contact us if you encounter any accessibility issues.

Accessible Materials: We are committed to providing accessible printed materials upon request.

Feedback and Contact Information:

We are dedicated to enhancing our accessibility features continuously. If you have any questions, suggestions, or encounter any issues related to accessibility at Good Hair Boutique, please contact us through one of the following methods:

Phone: 412-213-8447

Email: info@goodhairboutiquellc.com

We value your input and are committed to making your shopping experience at Good Hair Boutique LLC as enjoyable and accessible as possible.

Thank you for choosing Good Hair Boutique LLC, where everyone is welcome.

Misty Woody, Good Hair Boutique owner

Oct. 2023