



Refund Policy / Return Policy for Good Hair Boutique LLC

Effective Date: October 2023

No Return or Refund Policy for Good Hair Boutique LLC

Effective Date: October 1, 2023

At Good Hair Boutique LLC, we are dedicated to providing high-quality hair products and accessories. To maintain the hygiene and integrity of our products, we have implemented a strict no return or refund policy. Please read the following policy carefully before making a purchase:

1. All Sales Are Final:

All sales made at Good Hair Boutique LLC are final. We do not accept returns or provide refunds on any products unless the item is damaged or defective upon receipt.

2. Inspection upon Receipt:

We strongly recommend that you inspect your order upon receipt. If you believe you have received a damaged or defective item, please contact us within 3 days of receiving your order. We will provide instructions on how to proceed with a replacement or refund in such cases.

3. Damaged or Defective Items:

If you receive a damaged or defective item, we will require clear photographic evidence of the damage or defect to process your request. Please send the photos to info@goodhairboutiquellc.com along with your order number and a description of the issue.

4. Exclusions:

Our no return or refund policy applies to all products, including but not limited to hair extensions, wigs, haircare products, and accessories. We do not accept returns or provide refunds for any reason other than a confirmed defect or damage.

5. Shipping Costs:

Shipping costs are non-refundable, and customers are responsible for any return shipping fees incurred for unauthorized returns.

6. Unauthorized Returns:

If a return is attempted without prior authorization or does not meet the criteria for a damaged or defective item, the return will not be accepted, and no refund or replacement will be provided. In such cases, the customer will be responsible for return shipping costs if the item is sent back to them.

7. How to Contact Us:

If you believe you have received a damaged or defective item or have questions about our no return or refund policy, please contact our customer service team atinfo@goodhairboutiquellc.com or 412-213-8447 within 3 days of receiving your order.

By making a purchase from Good Hair Boutique LLC, you acknowledge and agree to our no return or refund policy as outlined above. We appreciate your understanding and support as we maintain the quality and hygiene of our products.

Thank you for choosing Good Hair Boutique LLC for your haircare needs.

8. Contact Us:

If you have any questions or concerns regarding our shipping policy or your specific order, please contact us using the following information:

Phone: 412-213-8447

Email: info@goodhairboutiquellc.com

We value your input and are committed to making your shopping experience at Good Hair Boutique LLC as enjoyable and accessible as possible.

Thank you for choosing us for your shopping needs!

Thank you for choosing Good Hair Boutique LLC, where everyone is welcome.