



## **Shipping Policy for Products Using the United States Postal Service (USPS)**

**Effective Date: October 2023**

**At Good Hair Boutique, we strive to provide our customers with a seamless and efficient shopping experience, including prompt and reliable shipping services. This Shipping Policy outlines the terms and conditions of shipping when you purchase products from our website using the United States Postal Service (USPS).**

### **1. Shipping Methods and Rates:**

We offer the following USPS shipping methods, with rates based on your location and the weight of your order:

- **USPS First-Class Mail: Typically delivers within 2-5 business days.**
- **USPS Priority Mail: Typically delivers within 1-3 business days.**
- **USPS Priority Mail Express: Provides overnight delivery to most locations.**

Please note that shipping times are estimates and may vary depending on USPS service disruptions or holidays. Shipping rates are calculated at checkout based on the delivery address and the weight of the items in your cart.

### **2. Order Processing Time:**

Orders are typically processed and shipped within 1-2 business days after payment confirmation. If there are any delays or issues with your order, we will notify you promptly via email.

### **3. Tracking and Confirmation:**

Once your order is shipped, you will receive a confirmation email containing a tracking number. You can use this tracking number to monitor the status and progress of your shipment on the USPS website or mobile app.

### **4. Shipping Restrictions:**

We currently only ship within the United States. We do not ship to international addresses, P.O. boxes, or APO/FPO addresses.

### **5. Shipping Delays:**

While we make every effort to ensure timely deliveries, we are not responsible for shipping delays caused by circumstances beyond our control, such as weather conditions, natural disasters, USPS disruptions, or other unforeseen events. We will work diligently to resolve any shipping issues to the best of our ability.

### **6. Lost or Stolen Packages:**

If your package is lost or stolen after being marked as "delivered" by USPS, please contact your local USPS office and provide them with the tracking number. If you encounter any issues, please reach out to us, and we will assist you in resolving the matter.

### **7. Shipping Fees:**

**Shipping fees are non-refundable unless there was an error on our part**

**8. Contact Us:**

If you have any questions or concerns regarding our shipping policy or your specific order, please contact us using the following information:

**Phone: 412-213-8447**

**Email: [info@goodhairboutiquellc.com](mailto:info@goodhairboutiquellc.com)**

We value your input and are committed to making your shopping experience at Good Hair Boutique LLC as enjoyable and accessible as possible.

**Thank you for choosing us for your shopping needs!**

Thank you for choosing Good Hair Boutique LLC, where everyone is welcome.